Joene Nicolaisen, LPC
Licensed Professional Counselor
Case Manager
Deaf Resource Specialist
(801) 313-6814 (VP/TTY/Voice/Fax)
Email: jfnicolaisen@utah.gov

Annette Stewart, LCSW
Licensed Clinical Social Worker
Social Security Benefits Planner
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Kimberly Thornsberry, MS
Case Manager
Deaf Resource Specialist
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DSDHH MISSION STATEMENT

DSDHH provides education, advocacy and accessible support services which enhance the quality of life for people who are D/deaf or Hard of Hearing

CASE MANAGEMENT AND MENTAL HEALTH

UTAH STATE OFFICE OF REHABILITATION

DIVISION OF SERVICES TO THE DEAF AND HARD OF HEARING

Robert G. Sanderson Community Center of the Deaf and Hard of Hearing
5709 S. 1500 West
Taylorsville, UT 84123-5217
(801) 263-4860 (v/vp)
(801) 263-4862 (tty)
(801) 263-4865 (Fax)
1-800-860-4860 (Toll Free)

www.deafservices.utah.gov

CASE MANAGEMENT SERVICES

Contact us if you have questions, concerns, or need help with:

- Social Security issues
  - Supplemental Security Income (SSI)
  - Social Security Disability Insurance (SSDI)
- Medical needs
- Housing
- Food resources
- Budgeting
- Interpreting/accommodations
- Legal needs
- Educational resources

Case Managers can:

- Assist you in understanding your letters and statements.
  - Help you fill out applications for housing, employment, food stamps, etc.
  - Find resources
- Ensure you are getting appropriate benefit coverage when applying for medical assistance programs
  - Refer you to free or low cost medical and dental clinics
  - Can help coordinate nursing, home health care and assisted living services
- Help you with credit/budgeting problems or utilities:
  - Referrals can be made to independent living advisors, credit counseling services and community service programs
- Advocacy:
  Help you understand and assist you in advocating for your Americans with Disabilities Act (ADA) rights to have accommodations (interpreters and/or other assistive devices) in situations such as:
  - Medical appointments
  - Legal services
  - Employment settings
  - Educational settings
- Other:
  - Support you at Individualized Educational Program (IEP) meetings as a consultant for your Deaf or Hard of Hearing child
  - Help educate agencies/businesses about the needs of individuals who are Deaf and Hard of Hearing

MENTAL HEALTH SERVICES

Counselors provide therapy to:

- Individuals (adults, adolescents and children)
- Couples
- Families

Referrals:

- Provides referrals for outside mental health treatment as needed.

Counselors are skilled to help individuals adjust or cope with:

- Hearing loss
- Domestic violence
- Sexual assault
- Depression
- Anger
- Childhood trauma
- Relationship issues
- And more

All services are free to individuals who are Deaf and Hard of Hearing

All services provided are kept strictly confidential!